

FY 2017 PHYSICAL PLAN

Department : Department of Justice
 Agency : Public Attorney's Office
 Organization Code (UACS) : 15 010 00 00000

MFO/Performance Indicators	UACS CODE	FY 2016 Accomplishments			Physical Targets for FY 2017					Variance	Remarks
		Actual Jan. 1 - Sept. 30	Estimate Oct. 1 - Dec. 31	TOTAL	TOTAL	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter		
1	2	3	4	5=3+4	6=7+8+9+10	7	8	9	10	11=5-6	12
MFO 1 - Free Legal Services to Indigent Clients and Other Qualified Persons											
PI Set 1:											
a. Number of cases under management		691,549	158,663	850,212	851,062	212,765	212,765	212,766	212,766		
b. Percentage of cases with favorable judgment		74.13%	72.59%	73.3%	73.41%	73.41%	73.41%	73.41%	73.41%		
		144,132/ 194,427	165,616/ 228,149	309,748/ 422,576	223,812/ 304,880	55,953/ 76,220	55,953/ 76,220	55,953/ 76,220	55,953/ 76,220		
c. Percentage of requests for legal assistance/ representation acted upon within three working days from the date of request		100%	100%	100%	100%	100%	100%	100%	100%		
		1,109,252/ 1,019,252	189,209/ 189,209	1,208,461/ 1,208,461	1,201,580/ 1,201,580	300,395/ 300,395	300,395/ 300,395	300,395/ 300,395	300,395/ 300,395		
d. Percentage of hearings for which no postponement is sought by the PAO legal representative		99.9%	99.85%	99.89%	99.90%	99.90%	99.90%	99.90%	99.90%		
		359,832/ 360,207	78,184/ 78,305	438,016/ 438,512	487,000/ 487,416	121,750/ 121,854	121,750/ 121,854	121,750/ 121,854	121,750/ 121,854		
PI Set 2:											
a. Number of clients served (non-judicial)		4,382,606	607,942	4,990,548	4,995,530	1,248,882	1,248,882	1,248,883	1,248,883		
b. Number of legal advice provided		1,841,476	80,992	1,922,468	1,924,387	481,097	481,097	481,097	481,096		
c. Percentage of clients who rated the legal services of PAO as satisfactory or better		99.98%	99.94%	99.98%	99.99%	99.99%	99.99%	99.99%	99.99%		
		423,016/ 423,090	94,784/ 94,838	517,800/ 517,928	564,740/ 564,808	141,185/ 141,202	141,185/ 141,202	141,185/ 141,202	141,185/ 141,202		
d. Percentage of request for assistance that are acted upon within two (2) hours		100%	100%	100%	100%	100%	100%	100%	100%		
		1,870,648/ 1,870,648	382,715/ 382,715	2,253,363/ 2,253,363	2,341,464/ 2,341,464	585,366/ 585,366	585,366/ 585,366	585,366/ 585,366	585,366/ 585,366		

Prepared by:

ATTY. JEROME CHRISTOPHER V. FERIA
 OIC, Field Operations & Statistics Service

Noted by:

MS. ALMA D. LATOSA
 Director II, Financial Planning & Management Service

Approved by:

DR. PERSIDA V. RUEDA-ACOSTA, DSD
 Chief Public Attorney